

POLITEKNIK KESEHATAN TANJUNGPINANG  
JURUSAN KEPERAWATAN  
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**HUBUNGAN BUDAYA KERJA DAN LINGKUNGAN KERJA DENGAN  
KESELAMATAN PASIEN DI RUANG RAWAT INAP BEDAH RSUD  
JENDERAL AHMAD YANI METRO PROVINSI LAMPUNG TAHUN 2025**  
xv+50 halaman, 11 tabel, 2 gambar, 9 lampiran

**ABSTRAK**

Keselamatan pasien merupakan suatu sistem yang membuat asuhan pasien lebih aman, meliputi asesmen risiko, identifikasi dan pengelolaan risiko pasien, pelaporan dan analisis insiden. WHO pada tahun 2020 melaporkan bahwa perlu perhatian khusus dalam menangani keselamatan pasien di rumah sakit. Tujuan penelitian ini diketahui hubungan budaya keselamatan pasien dan lingkungan kerja dengan keselamatan pasien di ruang rawat inap bedah RSUD Jenderal Ahmad Yani Kota Metro Provinsi Lampung Tahun 2025. Jenis penelitian ini kuantitatif menggunakan desain yaitu analitik desain dengan pendekatan *cross-sectional*. Penelitian ini dilakukan pada tanggal 16 Mei-28 Mei Tahun 2025. Populasi dalam penelitian ini terdapat 70 perawat yang berkerja di ruang rawat inap bedah RSUD Jenderal Ahmad Yani Metro Provinsi Lampung, dan sampel dalam penelitian ini terdapat 52 responden perawat. Instrument penelitian ini menggunakan lembar observasi (budaya kerja) dan lembar kuesioner (lingkungan kerja dan keselamatan pasien) dengan variable dependen keselamatan pasien dengan variable independen budaya kerja dan lingkungan kerja. Uji statistic yang digunakan yaitu uji *chi-square*. Hasil penelitian menunjukkan bahwa sebanyak 29 (55,8%) responden mendapatkan keselamatan pasien baik, sebanyak 37 (71,2%) responden mendapatkan budaya kerja baik, dan sebanyak 35 (67,3%) responden mendapatkan lingkungan kerja kondusif. Hasil uji statistic didapatkan hubungan budaya kerja dengan keselamatan pasien ( $p\text{-value}= 0,001$ ) dan hubungan lingkungan kerja dengan keselamatan pasien ( $p\text{-value}= 0,018$ ). Terdapat hubungan antara budaya kerja dan lingkungan kerja dengan keselamatan pasien di ruang rawat inap bedah RSUD Jenderal Ahmad Yani Kota Metro Provinsi Lampung Tahun 2025. Disarankan kepada rumah sakit dapat meningkatkan manajemen keperawatan dengan memperhatikan lingkungan kerja di ruang rawat inap bedah.

Kata kunci : Budaya Kerja, Lingkungan Kerja, Keselamatan Pasien  
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***The Relationship Between Work Culture and Work Environment with Patient Safety in the Surgical Inpatient Ward of General Ahmad Yani Regional Public Hospital, Metro, Lampung Province, in 2025***

***xv+50 pages, 11 tables, 2 figures, 9 appendices***

***ABSTRACT***

*Patient safety is a system that makes patient care safer, including risk assessment, identification and management of patient risks, incident reporting and analysis. The WHO reported in 2020 that special attention is needed in addressing patient safety in hospitals. The purpose of this study is to determine the relationship between patient safety culture and work environment with patient safety in the surgical ward of RSUD Jenderal Ahmad Yani Metro City, Lampung Province, in 2025. This is a quantitative study using an analytical design with a cross-sectional approach. This research was conducted from May 16 to May 28, 2025. The population in this study consisted of 70 nurses working in the surgical ward of RSUD Jenderal Ahmad Yani Metro, Lampung Province, and the sample in this study consisted of 52 nurse respondents. The research instruments used were an observation sheet (work culture) and a questionnaire sheet (work environment and patient safety), with patient safety as the dependent variable and work culture and work environment as the independent variables. The statistical test used was the chi-square test. The results showed that 29 (55.8%) respondents had good patient safety, 37 (71.2%) respondents had good work culture, and 35 (67.3%) respondents had a conducive work environment. The statistical test results showed a relationship between work culture and patient safety ( $p\text{-value} = 0.001$ ) and a relationship between work environment and patient safety ( $p\text{-value} = 0.018$ ). There is a relationship between work culture and work environment with patient safety in the surgical ward of the General Ahmad Yani Regional General Hospital in Metro City, Lampung Province, in 2025. It is recommended that the hospital improve nursing management by paying attention to the work environment in the surgical ward.*

***Keywords : Work Culture, Work Environment, Patient Safety***