

**POLITEKNIK KESEHATAN TANJUNGPURUN
JURUSAN FARMASI
Laporan Tugas Akhir, Juli 2022**

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**Gambaran Pemberian Informasi Obat Di Apotek Kecamatan Tumijajar
Kabupaten Tulang Bawang Barat Tahun 2022**

xviii + 90 halaman, 13 tabel, 8 gambar dan 9 lampiran

ABSTRAK

Pelayanan kefarmasian di apotek merupakan satu kesatuan yang tidak terpisahkan dari pelaksanaan upaya kesehatan. Pemberian informasi obat memiliki peran yang penting dalam rangka memperbaiki kualitas hidup pasien dan menyediakan pelayanan yang bermutu bagi pasien. Berdasarkan survei pra penelitian, petugas kefarmasian di Apotek Kecamatan Tumijajar Kabupaten Tulang Bawang Barat didapatkan hasil bahwa pemberian informasi obat yang dilakukan petugas kefarmasian di apotek masih banyak yang belum memberikan informasi obat kepada pasien atau pengunjung secara lengkap dan sesuai peraturan yang ada.

Penelitian ini untuk mengetahui pelaksanaan pemberian informasi di Apotek Kecamatan Tumijajar Kabupaten Tulang Bawang Barat Tahun 2022, berdasarkan Peraturan Menteri Kesehatan Indonesia No. 73 Tahun 2016 tentang Standar Pelayanan Kefarmasian di apotek. Penelitian ini bersifat deskriptif kuantitatif dengan menggunakan metode *case series* atau studi serial kasus dengan sampel sejumlah 100 sampel pasien dengan instrument lembar *checklist*. Persentase yang menerima pemberian informasi oleh Apoteker tidak ada, TTK 22%, Asisten Tenaga Kesehatan/ATK (lulusan SMK Farmasi) 60% dan petugas non kefarmasian 18%, persentase yang menerima pemberian informasi obat dengan lengkap mengenai nama obat 68%, sediaan obat 83%, dosis obat 14%, cara pemakaian obat 10%, cara penyimpanan obat 0%, indikasi obat 15%, mengenai efek samping obat 0%, interaksi obat 0%, informasi resep, menyampaikan secara lisan 100%, persentase yang menerima pemberian informasi obat mengenai pertanyaan pasien, menyampaikan dengan lengkap 0%, informasi aktif, menggunakan 0%, penjelasan kembali informasi, menjelaskan kembali 0% dan dokumentasi, melakukan dokumentasi 0%, sehingga pemberian informasi obat di Apotek Kecamatan Tumijajar Kabupaten Tulang Bawang Barat belum sesuai dengan Standar Pelayanan Kefarmasian di apotek.

Kata Kunci : Pemberian informasi obat, apotek, pasien
Daftar Bacaan : 24 (2006-2020)

POLITEKNIK KESEHATAN TANJUNGPUR
JURUSAN FARMASI
Final Project Report, July 2022

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***Overview of Drug Information Provision at the Tumijajar District Pharmacy
Tulang Bawang Barat District in 2022***

xviii + 90 pages, 13 tables, 8 pictures and 9 attachments

ABSTRACT

Pharmaceutical services in pharmacies are an integral part of the implementation of health efforts. The provision of drug information has an important role in improving the quality of life of patients and providing quality services for patients. Based on a pre-research survey, pharmacy officers at the pharmacy in Tumijajar District, Tulang Bawang Barat Regency, it was found that the provision of drug information by pharmacy officers at the pharmacy still did not provide complete drug information to patients or visitors and according to existing regulations.

This study was to determine the implementation of providing information in pharmacies in Tumijajar District, Tulang Bawang Barat Regency in 2022, based on the Regulation of the Indonesian Minister of Health No. 73 of 2016 concerning Pharmaceutical Service Standards in pharmacies. This research is descriptive quantitative using the case series method or case series study with a sample of 100 samples of patients with a checklist sheet instrument. The percentage who received information from pharmacists did not exist, TTK was 22%, Assistant Health Workers/ATK (graduates of Pharmacy Vocational Schools) 60% and non-pharmaceutical officers 18%, percentage who received complete drug information on drug names 68%, drug preparations 83 %, drug dose 14%, how to use drugs 10%, how to store drugs 0%, indications for drugs 15%, about side effects of drugs 0%, drug interactions 0%, prescription information, verbally convey 100%, percentage who receive information medicine regarding patient questions, complete 0% of information, active information, uses 0%, re-explains information, re-explains 0% and documentation, does 0% documentation, so that the provision of drug information in pharmacies of Tumijajar District, Tulang Bawang Barat Regency is not in accordance with the standard Pharmacy services in pharmacies.

Keyword : Providing drug information, pharmacy, patient
Reading List : 24 (2006-2020)